



REACHING **G**
Goddard Riverside
Community Center **R**ROOTED

2013 - 2014 ANNUAL REPORT

ROOTED AND REACHING

Dear Friends,

Our community garden behind Phelps House is an oasis of lush green foliage, exquisite flowers, and beautiful strong trees, reaching for the sky. The garden reminds me of Goddard Riverside: welcoming, enduring, and



striving to reach new heights. The garden and those trees, planted and cared for by participants in our programs, are integral to the fabric of our community and so is Goddard Riverside.

Our roots are in the settlement house movement that was born from the commitment of neighbors to work side-by-side fighting for social and economic justice. In 1959, two of these historic settlement houses merged: Riverside Community House, founded in 1887, and Goddard Neighborhood Center, established in 1892. The merger created

Goddard Riverside Community Center.

Today we are a modern-day settlement house with programs on the Upper West Side and in Harlem, while serving the whole of New York City. We work in partnership with residents, schools, other non-profits, businesses, and government at all levels. We share with the early settlement houses a strong value system rooted in social equity, economic opportunity, and citizen participation. Every day in our programs and residences we live out with fervor these same beliefs.

On a personal note, I have been involved with Goddard Riverside since the 5th grade, when I attended my first Goddard Gaieties Dance, a fundraiser that my mother helped plan. It was a square dance and I can still remember exactly what I wore. As an adult, I was part of a group that founded another event to raise funds – the Goddard Riverside Musical Evenings, presenting concerts in private homes. Both the Gaieties and the Musical Evenings continue to this day.

More than 45 years ago, in 1968, I joined the Goddard Riverside Board of Directors. I'm just one of many people throughout our history with a deep and decades-long personal involvement. This speaks to who we are: rooted and reaching for the stars.

I am honored to lead this wonderful Board of Directors and invite you to read about our many accomplishments in the past year.

Warmly,



Betsy Newell
President

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*The Settlement
aims...to improve
the community by
working for all things
that tend to make
the city a better
place to live in.*

*Warren N. Goddard, 1900.
President of the
Friendly Aid Society,
precursor of Goddard
Neighborhood Center.*

OUR SENIOR TEAM

Dear Friends,

The Goddard Riverside Community Center 2013 - 2014 Annual Report celebrates our efforts to achieve social, educational, and economic transformation of individuals and communities.

We take great pride in harnessing the collective strength of residents, participants, staff, volunteers, government, and donors to create a dynamic, unstoppable force for social and economic change. We demonstrate our passion for social justice by valuing all people equally. Everyone has access to the skills and support needed to live a rewarding, dignified life.

Goddard Riverside's home base is on the Upper West Side and our roots here are very deep. Because of the demand for our programs, we have branched out in recent years to serve New Yorkers from all five boroughs.

No matter what the geography, we are taking on the most intractable challenges of our day by:

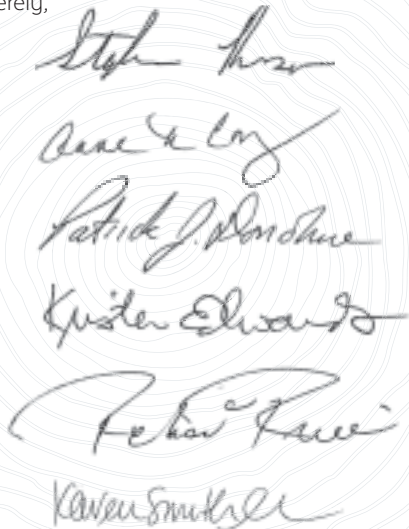
- Forging bold new program approaches;
- Breaking down social and economic barriers;
- Creating powerful partnerships;
- Being thought leaders in the field;
- Celebrating life through the arts; and
- Planning for a viable future.

Goddard Riverside's success comes from our deep roots in the community and our determination to reach out for what is best in all of us.

Please read about what we have been able to accomplish. It's a message of hope.

Thanks for being part of the Goddard Riverside community.

Sincerely,



Stephan Russo
Anne L. Conroy
Patrick J. Donohue
Kristen Edwards
Richard Rivera
Karen Smith-Moore



(Standing left to right); Patrick J. Donohue, Associate Director, Operations; Kristen Edwards, Associate Director, Homeless Programs; Karen Smith-Moore, Associate Director, Older Adult, Mental Health, and Early Childhood Programs; Anne L. Conroy, Director, Development and Communications.

(Seated left to right) Richard Rivera, Associate Director, Youth and Advocacy; and Stephan Russo, Executive Director



*Whatever happens
in our neighborhood
concerns us.
It is this conviction...
that is at the bottom
of whatever
we think or do.*

*Mary Simkhovitch, 1938.
First Head Worker at the
Friendly Aid Society.*

REACHING FOR EXCELLENCE



FORGING BOLD NEW APPROACHES

OPTIONS

- Our Options college access and success program is a leader in the movement to increase the number of low-income young people who graduate from college.
- The U.S. Department of Education and the White House have called on Options to join other experts in meetings and planning at the national level.
- To achieve systemic change in New York City schools, Options is partnering with the Department of Education to train at least one staff member in every City high school on college access. A professional research team is evaluating our training model in order to establish its validity with hard data.
- Our continuum of children's and youth programming is developing a college-going culture featuring strategies such as peer leadership and academic supports.

CAPITOL HALL RESIDENCE

- We are completing a \$16.6 million renovation to Capitol Hall, one of our four supportive housing residences.
- The structure of the refinancing is unique among not-for-profit supportive housing preservation projects – a model for the use of tax exempt bond financing, low income housing tax credits, and both federal and city subsidies.
- The renovation has transformed a historic single room occupancy building into a new, modern residence with private bathrooms and kitchenettes.



BREAKING DOWN SOCIAL AND ECONOMIC BARRIERS

MANHATTAN OUTREACH CONSORTIUM

- Led by Goddard Riverside, the Manhattan Outreach Consortium has a third three-year contract with the City to be the central agency accountable for all people living on the streets of Manhattan.
- Since the inception of the Manhattan Outreach Consortium in late 2007, the number of chronically homeless individuals placed in permanent housing is 1,313 and the one-year retention rate for those placed is 94%.
- According to the annual HOPE street survey, the number of homeless individuals living in public places in Manhattan has decreased by 55% over the last nine years.

CREATING POWERFUL PARTNERSHIPS

EXEMPLARY COLLABORATIONS

Goddard Riverside partners with 17,000 program participants; 1,000 volunteers; over 400 staff; 60 foundations; 48 Board members; 15 government agencies – many with multiple contracts; hundreds of schools, other non-profits, and businesses; thousands of individual and corporate donors; and countless other neighborhood residents.

BEING THOUGHT LEADERS IN THE FIELD

OLDER ADULT SERVICES

- Nourish FIRST, a two-year research project conducted with the Center for Long Term Care Research and Policy at New York Medical College, fills a gap in information about homebound elders.
- It documents the level of food security, health, independent living status, and social service needs of 500 frail elderly individuals. The findings substantiate critical unmet needs related to chronic illness, functional impairment, hunger, and social services.
- Goddard Riverside is disseminating the study results and initiating discussions about policy implications for the growing population of older New York City residents.

REACHING FOR EXCELLENCE



CELEBRATING LIFE THROUGH THE ARTS

COMMUNITY ARTS PROGRAM

- We are becoming a new cultural hub on the Upper West Side, made possible by the 2011 renovation of the performance space at our Bernie Wohl Center. Over 80 events during the year run the gamut from Shakespearian classics and chamber music to hip hop dancing and poetry slams.
- The audiences for our film, dance, music, visual arts and theater presentations include adults and young people with little previous exposure to the arts and those who are frequent attendees at cultural events.
- We tie public performances to our children's and youth programs with arts education activities that encourage exploration, awareness, and participation.

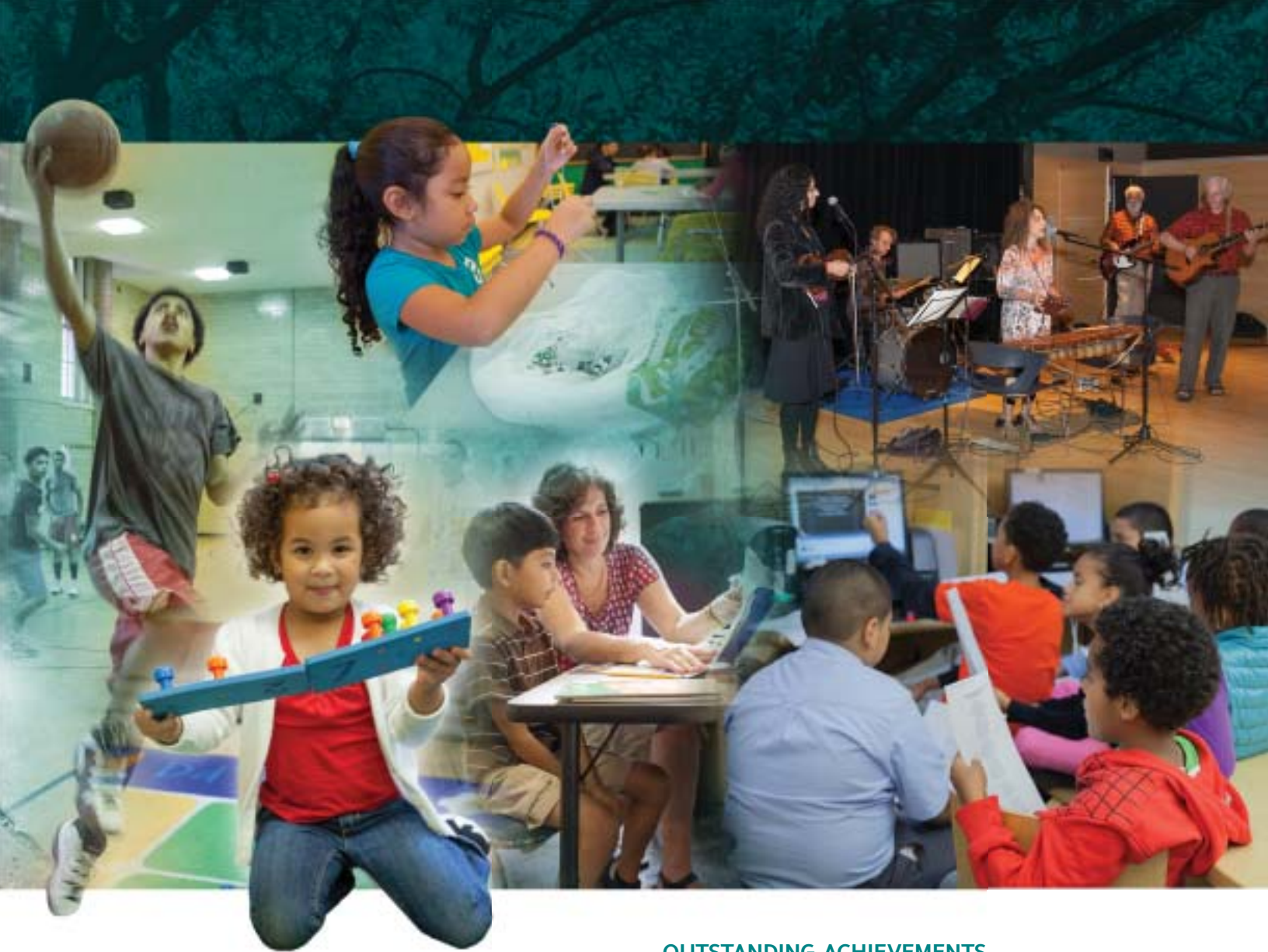
PLANNING FOR A VIABLE FUTURE

STRATEGIC PLAN

- Goddard Riverside is developing a plan to ensure the sustainability of our evolving mission.
- Led by professionals in philanthropic planning, an agency-wide process is creating a clear, shared, and agreed-upon set of strategic priorities. Under review are governance, management, communications, human resources, finances, fundraising, and programs.

FINANCIAL MANAGEMENT

- We have our sixth consecutive four-star rating from Charity Navigator, the leading non-profit evaluation organization in the U.S. Four stars indicate exceptional fiscal responsibility and good governance practices.
- Only a small fraction of non-profits receive six or more consecutive four-star ratings, indicating that we are outperforming most other charities in the country.



YOUTH PROMISE CAMPAIGN

- The \$4 million raised to date is being invested in children and teens to open the doors of opportunity through exemplary college readiness and youth development programming.
- Using a strength-based approach, the After School Programs, Options Center, Summer Day Camps, and Star Learning Center create for children from low-income families an environment in which success in the primary and secondary school years paves the way for college graduation.

OUTSTANDING ACHIEVEMENTS

The **2013 Book Fair Gala** honored **Jane Friedman**, Co-Founder and CEO of Open Road Integrated Media, for her leadership in the publishing industry.

At the **2014 Neighbor to Neighbor Awards Dinner**, we celebrated **Lino Alvarez, Olasimbo “Summy” Fowers, Van L. Harriman**, the **Interfaith Assembly on Homelessness and Housing**, **Panim El Panim-Life Skills Empowerment Program**, **Lynne Sheehan**, **Nicholas Steele**, and **Sharon Wilson** for their special contributions to our community.

The **Board of Directors** held a celebration for **Susan Richman**, a former First Vice President, who stepped down after 27 years of coordinating the Meet-the-Author Dinners. She continues as a member of the Board and Co-Chair of the annual Goddard Riverside Book Fair.

The **Broadway Malls Association** awarded our social purpose horticulture and sanitation business, **Green Keepers**, its **Eugene Hide Award** for helping beautify and maintain the malls from 70th to 168th Streets.

ROOTS IN THE COMMUNITY

CHILDREN AND YOUTH

Day Care and Head Start. Four early childhood centers for two-and-a-half to five-year olds.

After School Programming and Summer Day Camps.

Three sites with educational assistance, sports, and arts for elementary and middle school students.

Options College Counseling Program. College access and success counseling and activities from middle school through college graduation.

Star Learning Center. Individual tutoring and educational counseling for elementary, middle, and high school students.

HOMELESS AND FORMERLY HOMELESS ADULTS

Manhattan Outreach Consortium. Borough-wide collaboration, led by Goddard Riverside, to provide services that lead to housing for street-dwelling homeless adults.

The Other Place. A psycho-social club offering arts activities and training in daily living skills.

TOP Opportunities. Employment training, internships, and related services in preparation for competitive wage employment.



Green Keepers. Social purpose business providing supported employment opportunities in horticulture and sanitation.

Safe Haven. Transitional units to enable individuals to move into permanent housing.

HOUSING

Independent living for older adults and disabled individuals

- Phelps House

Supportive housing residences for homeless adults

- Capitol Hall
- Corner House
- Senate Residence
- West 140th Street Residence

OLDER ADULTS

Home-Delivered Meals. Healthy meals delivered six days a week to homebound individuals.

Senior Center. Educational and recreational activities, fitness classes, outings, social services, and breakfast and lunch for older individuals.

Naturally Occurring Retirement Community. Recreational, educational, counseling and supportive services for older adults in three neighborhood buildings.

ADVOCACY

Family Council. Activities and forums for all people interested in speaking out on city, state, and federal issues.

Single Stop. Center where individuals and families are connected with public benefits and other essential services.

SRO Law Project. Counseling and legal representation for tenants and advocacy for affordable housing.

TRAINING

Options Institute. College access and success training for school and non-profit-based college counselors.

MENTAL HEALTH

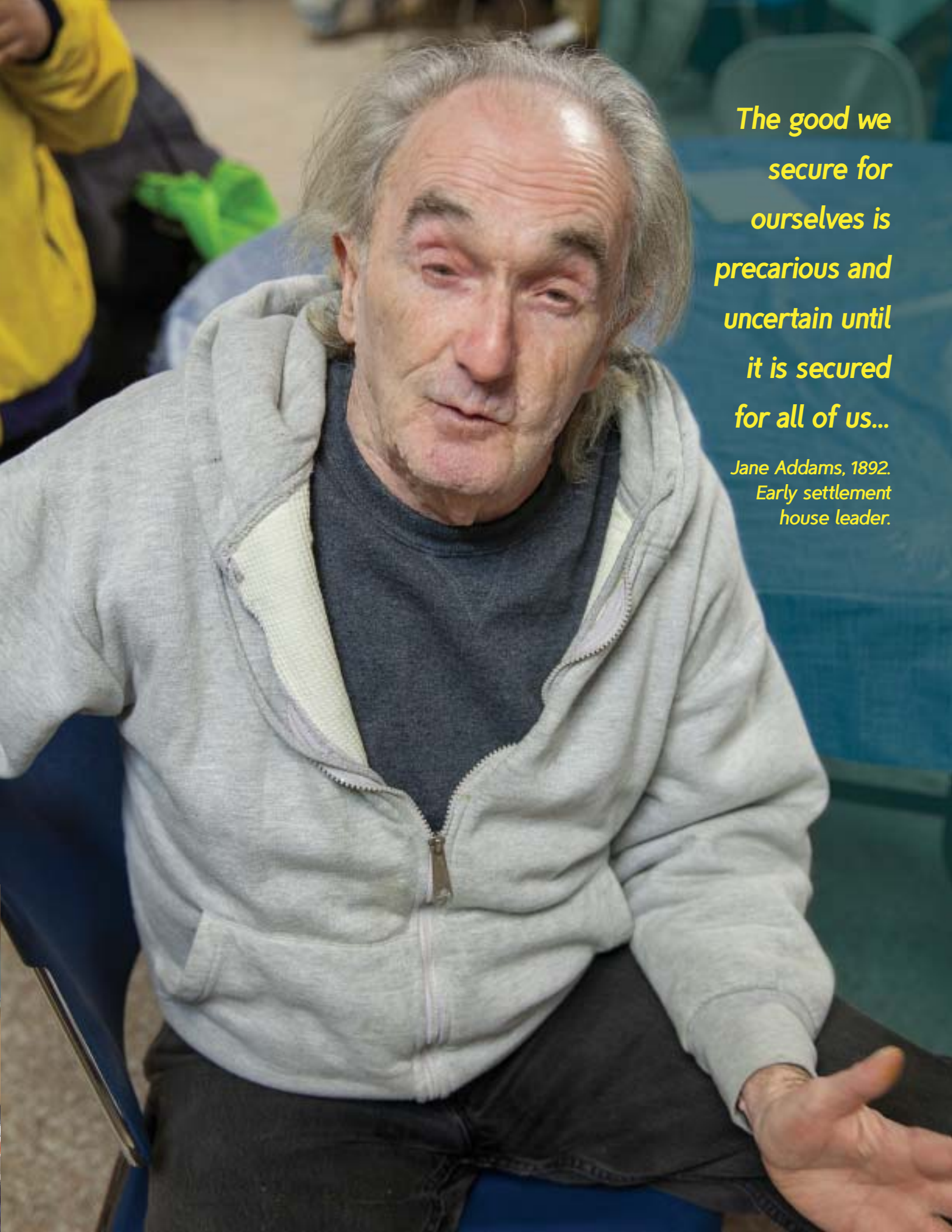
ACT Team. Case management and treatment at home for individuals with serious and persistent mental illness.

ARTS AND CULTURE

Community Arts Program.

Traditional and cutting-edge film, music, theater, dance, and visual arts performances and activities for all ages.





*The good we
secure for
ourselves is
precarious and
uncertain until
it is secured
for all of us..*

*Jane Addams, 1892.
Early settlement
house leader.*

STATEMENT OF ACTIVITIES

JUNE 30, 2013

JUNE 30, 2012

REVENUE

Contributions	3,952,260	3,567,316
Government Grants	17,645,973	16,693,469
Program Fees	1,271,493	1,596,491
Special Events (minus expenses)	939,349	1,027,068
In-kind Services	633,473	1,234,304
Net Investment Income	1,712,680	388,026
Reimbursements	1,010,494	922,480
Other	361,946	220,456
Total Revenues	27,527,668	25,649,610

EXPENSES

Program Services

Youth	4,031,088	2,933,850
Seniors and Adults	2,472,049	2,337,058
Housing and Homeless	13,006,540	13,128,903
Preschool	4,093,701	4,702,971
Total Program Expenses	23,603,378	23,102,782

Support Services

Management & General	2,118,283	2,434,317
Fundraising	948,592	825,280
Total Support Services Expenses	3,066,875	3,259,597

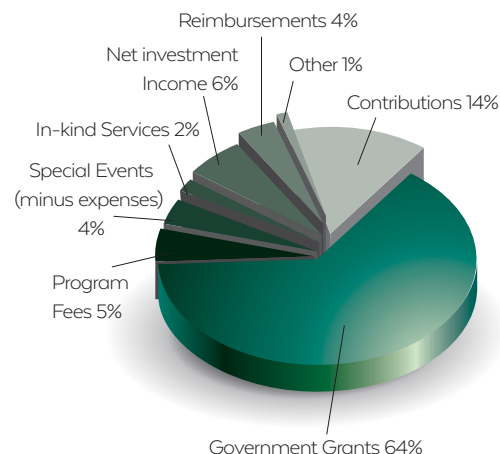
Total Expenses **26,670,253** **26,362,379**

Change in Net Assets	857,415	(712,769)
Net Assets at Beginning of Year	18,425,720	19,138,489
Net Assets at End of Year	19,283,135	18,425,720

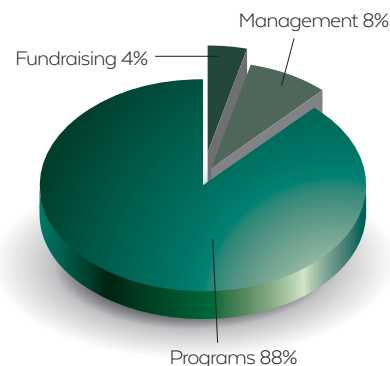
SUMMARY STATEMENT OF FINANCIAL POSITION

Assets	25,733,940	23,217,328
Liabilities	6,450,805	4,791,608
Net Assets	19,283,135	18,425,720

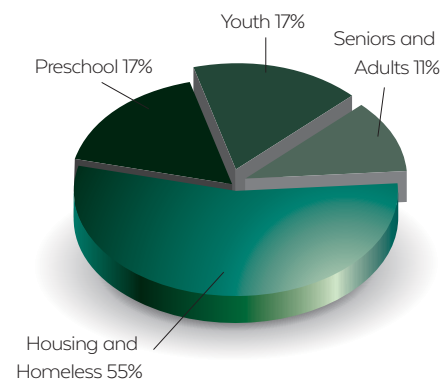
FY13 REVENUE



FY13 OVERALL EXPENSES



FY13 PROGRAM EXPENSES



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IN MEMORIAM

Alan Mirken and Peter Workman, two devoted members of the Goddard Riverside Community Center Board of Directors, passed away during 2013 - 2014. Both these men have left an indelible mark on Goddard Riverside. We celebrate them for their wisdom, leadership, and generosity. The families of Alan and Peter remain actively supportive and we are deeply grateful for their commitment to the eradication of social and economic injustice and willingness to take risks in approaching social problems.



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Substance Abuse and Mental Health Services Administration

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Department of Health
Higher Education Services Corporation
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Judiciary Civil Legal Services
Office of Children and Family Services
Office of Mental Health

NEW YORK CITY

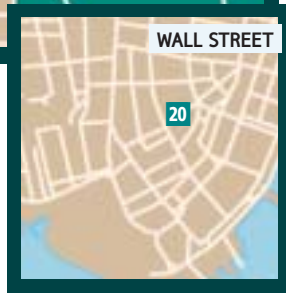
Administration for Children's Services
Department for the Aging
Department of Health and Mental Hygiene
Department of Homeless Services
Department of Housing Preservation and Development
Department of Youth and Community Development

OTHER FUNDING

Citymeals-on-Wheels
Food Bank for New York City
The Fund for Public Schools

WHERE YOU CAN FIND US

PROGRAM LOCATIONS



Use your smart phone's QR Code app to find out more about Goddard Riverside Community Center

- 1** Corner House Residence
- 2** West 140th Street Residence
Single Stop
ACT (Assertive Community Treatment) Team
- 3** Options Center
- 4** Goddard Riverside Law Project
- 5** Head Start Center
- 6** Naturally Occurring Retirement Community (NORC)
- 7** The Beacon Program
- 8** Senate Residence
Safe Haven
- 9** The Bernie Wohl Center
After School and Summer Day Camp
Community Arts Program
Family Council
- 10** Day Care Center and Universal Pre-K
- 11** Phelps House Residence
- 12** Goddard Riverside Community Center
Senior Center
Main Office
- 13** TOP Opportunities
- 14** The Other Place
- 15** Capitol Hall Residence
- 16** Goddard Riverside Outreach (Uptown)
- 17** Home Delivered Meals
- 18** West 84th Street After School and Summer Day Camp
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GODDARD RIVERSIDE
COMMUNITY CENTER

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593 Columbus Avenue

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