



Integrity Lifelong Learning Community Leadership Partnership Innovation Fiscal Responsibility



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Stephan Russo





Dear Friends,

This has been a year of so many accomplishments!

- Capitol Hall Residence renovation was completed and now 200 formerly homeless men and women have a new home with support services to build new lives.
- Options Institute joined the national dialogue on training and got invited to a White House summit on college access.
- We published the *Nourish FIRST* study, which uncovered a significant need for more services to help elders stay in their homes.

The credit for all that we have done goes to the commitment and leadership of our excellent staff and board of directors. This year the leadership of our board of directors and staff took a crucial step for Goddard Riverside Community Center's future as an organization: we developed our first agency-wide strategic plan. Together we discussed how to build a sustainable plan for the years ahead and reaffirmed the importance of the settlement house philosophy to everything we do.

Seven key value statements emerged from that planning process. As they shape our future, they also shape the pages of this annual report:

Integrity

Lifelong Learning

Community

Leadership

Partnership

Innovation

Fiscal Responsibility

These values exemplify the best of Goddard Riverside: the work we do, the people we serve and our aspirations for the future.

Best wishes,

Betsy Newell  
President

Stephan Russo  
Executive Director

# Our Values

# Integrity

**STRATEGIC PLANS** are about integrity. They are about conversations of sustainability, community, and in our case, the role of a modern day settlement house in today's society. These discussions excite us and over the past nine months, board members, staff, volunteers, program participants, and funders have intensely debated the top issues that are essential to our long term health. As a result, a strategic plan was adopted that will serve as a road map to our growth and sustainability over the next five years. Though this plan allows us to remain transparent to all stakeholders, we are most proud to maintain our integrity and remain accountable to the people we serve.



**THE OTHER PLACE** is a testament to the benefits of lifelong learning. Proudly known as TOP, The Other Place serves individuals with a history of mental illness, which has impaired their ability to be active members of the community. It teaches each person the skills they need to change their lives, by coaching them, building on their strengths, and providing learning opportunities through work. Participants are empowered to run all aspects of the program, from preparing food to scheduling activities, and when they are ready, Goddard Riverside can provide employment opportunities in other program areas. Slowly our participants begin to find a new self and reintegrate into society, beautifully illustrating that it is never too late to enrich your life with new learning experiences.



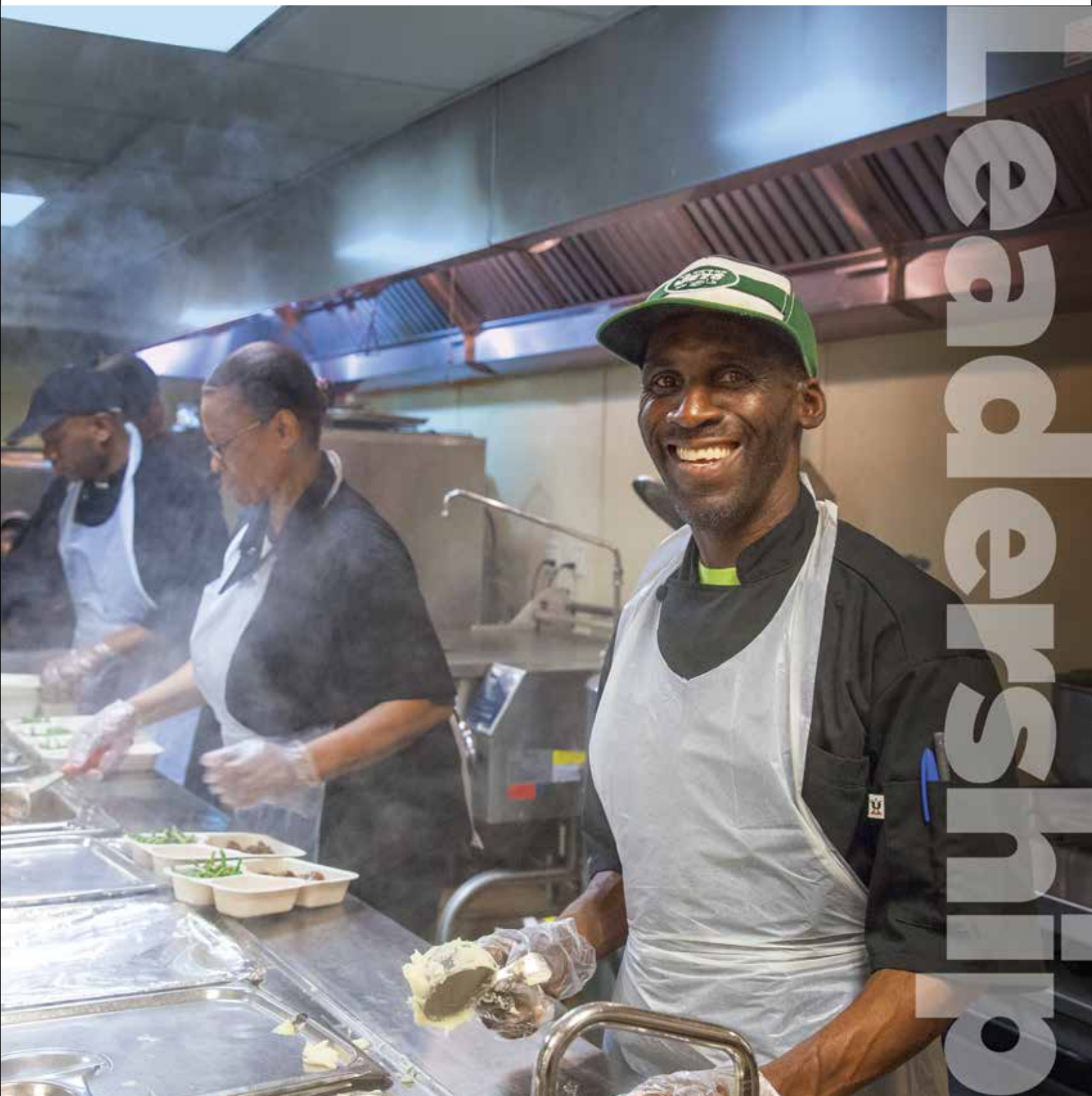
Lifelong Learning





**NORC** (Naturally Occurring Retirement Community), at its core, is a celebration of community. We foster this spirit of kinship among our older adults by helping them gracefully age in their homes on the Upper West Side. This means we provide on-site services that range from helping with medical care to arranging social outings, but the real reason this community thrives is because of the bonds our seniors form with one another. It happens through a shared Sunday dinner, a leisurely stroll in Central Park, or over an intense game of chess. These are the moments a community comes to life and our neighborhoods are filled with laughter and kindness. Because of NORC, our older adults are able to celebrate these experiences every day.

**NOURISH FIRST** is leading the discussion on issues deeply affecting one of our most vulnerable populations, homebound seniors. We discovered that nearly 42% of our homebound older adults were dropped from the home delivered meals program because of a city change in eligibility. It was alarming, but we saw an opportunity to be a catalyst for change. Our findings became *Nourish FIRST*, a study of frail homebound seniors that looked beyond the numbers to reveal that older adults were coping with chronic illness, food insecurity and other unmet needs. When we shared the study with government leaders, they restored hundreds of city funded meals to homebound seniors. This leading study became a tool to shape public policy and allowed us to have a strong voice for those who were not being heard.



Leadership





**STAR LEARNING CENTER** exists because of strong partnerships between 300 students and tutors. When a child comes to us, experiencing academic struggles, our tutors start by working through a child's frustration. They answer difficult homework questions, help with reading skills, and tackle math problems. It is within these tasks that confidence begins to grow and a student can finally see a pathway to success. The student/tutor relationship helps children realize their full academic potential and produces confident students. Our tutors do all they can to make sure that every child feels supported, and with a partnership built on trust, there is no limit to what they can achieve.

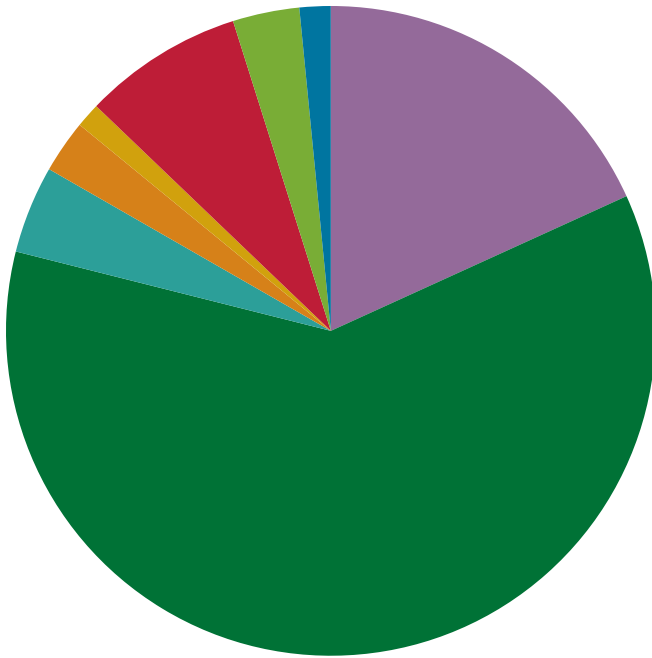


**CAPITOL HALL** has been a symbol of innovation since the opening of its doors. It was one of the city's first supportive housing residences that realized the vision of dignified, permanent living spaces for formerly homeless men and women. It paved the way for the creation of more supportive housing by bringing stability to those who needed a home. Since then, Capitol Hall has been transformed into a modern space where 202 people now enjoy the comforts of private kitchens and baths and beautiful common areas. Residents of Capitol Hall, like Robert (below) have a key to their room and a place to call home, which is why we stay innovative, to give stability and dignity to their lives.



# Giving Creates Change. How We Give...

## Where the Money Comes From



- 18% Contributions
- 61% Government Grants
- 4% Program Fees
- 3% Special Events
- 1% In Kind Services
- 8% Net Investment Income
- 3% Reimbursements
- 2% Other

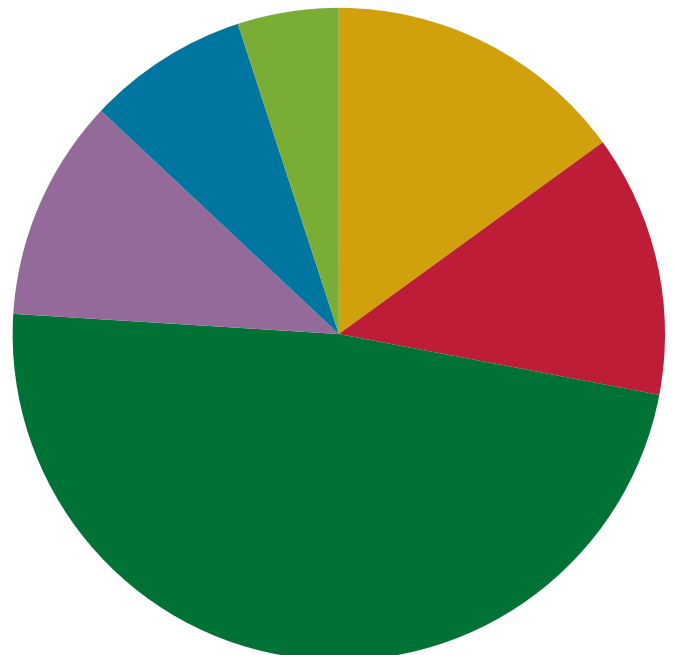
## Where the Money Goes

### Programs

- 15% Youth
- 13% Seniors & Adults
- 48% Housing & Homeless
- 11% Preschool

### Support

- 8% Management & General
- 5% Fundraising



A copy of our latest audited financials can be found at [goddard.org](http://goddard.org)



...is a Reflection of Our Values.

## Statement of Activities

<b>Revenue</b>	<b>June 30, 2014</b>	<b>June 30, 2013</b>
Contributions	\$5,203,139	\$3,952,260
Government Grants	\$17,359,702	\$17,645,973
Program Fees	\$1,245,481	\$1,271,493
Special Events (minus expenses)	\$754,366	\$939,349
In-Kind Services	\$350,713	\$633,473
Net Investment Income	\$2,278,353	\$1,712,680
Reimbursements	\$946,796	\$1,010,494
Other	\$444,179	\$361,946
<b>TOTAL REVENUE</b>	<b>\$28,582,729</b>	<b>\$27,527,668</b>

<b>Expenses</b>	<b>June 30, 2014</b>	<b>June 30, 2013</b>
<b>Program Services</b>		
Youth	\$4,163,293	\$4,031,088
Seniors and Adults	\$3,411,574	\$2,472,049
Housing and Homeless	\$12,965,363	\$13,006,540
Preschool	\$3,102,015	\$4,093,701
<b>TOTAL PROGRAM EXPENSES</b>	<b>\$23,642,245</b>	<b>\$23,603,378</b>
<b>Support Services</b>		
Management & General	\$2,158,966	\$2,118,283
Fundraising	\$1,285,068	\$948,592
<b>TOTAL SUPPORT EXPENSES</b>	<b>\$3,444,034</b>	<b>\$3,066,875</b>
<b>TOTAL EXPENSES</b>	<b>\$27,086,279</b>	<b>\$26,670,253</b>

Change in Net Assets	\$1,496,450	\$857,415
Net Assets at Beginning Year	\$19,283,135	\$18,425,720
<b>NET ASSETS AT END OF YEAR</b>	<b>\$20,779,585</b>	<b>\$19,283,135</b>

## Summary Statement of Financial Position

Assets	\$28,359,499	\$25,733,940
Liabilities	\$7,579,914	\$6,450,805
<b>NET ASSETS</b>	<b>\$20,779,585</b>	<b>\$19,283,135</b>

# Our Donors: July 1, 2013 - June 30, 2014

## **\$200,000+**

Anonymous (2)  
The Charles Hayden Foundation  
The Clark Foundation  
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## **\$100,000 to \$199,000**

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## **\$25,000 to \$74,999**

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## **\$10,000 to \$24,999**

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### Federal

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Substance Abuse and Mental Health Services Administration

### New York State

Department of Education

Department of Health

Division of Criminal Justice Services

Higher Education Services Corporation

Interest on Lawyer Account Fund

Judiciary Civil Legal Services

Office of Children and Family Services

Office of Mental Health

### New York City

Administration for Children's Services

Department for the Aging

Department of Health and Mental Hygiene

Department of Homeless Services

Department of Housing Preservation and Development

Department of Youth and Community Development

### Other Funding

Citymeals-on-Wheels

Food Bank for New York City

The Fund for Public Schools

# Our Programs

## CHILDREN AND YOUTH

### EarlyLearn and Universal Pre-K Programs

Four early childhood education centers for two-and-a-half to five-year olds.

### After School Programming and Summer Day Camps

Three sites with educational assistance, sports, and arts for elementary and middle school students.

### Options Center

College access and success counseling and activities from middle school through college graduation.

### Star Learning Center

Individual tutoring and educational counseling for elementary, middle, and high school students.

## HOMELESS AND FORMERLY HOMELESS ADULTS

### Manhattan Outreach Consortium

Borough-wide collaboration, led by Goddard Riverside, to provide services that lead to housing for street-dwelling homeless adults.

### The Other Place

A psycho-social club offering arts activities and training in daily living skills.

### TOP Opportunities

Employment training, internships, and related services in preparation for competitive wage employment.

### Green Keepers

Social purpose business providing supported employment opportunities in horticulture and sanitation.

### Safe Haven

Transitional units to enable individuals to move into permanent housing.

## HOUSING

### Phelps House

Independent living for older adults and disabled individuals.

### Capitol Hall, Corner House, Senate Residence and West 140th Street Residence

Supportive housing residences for homeless adults.

## OLDER ADULTS

### Home-Delivered Meals

Healthy meals delivered six days a week to homebound individuals.

### Senior Center

Educational and recreational activities, fitness classes, outings, social services, and breakfast and lunch for older individuals.

### Naturally Occurring Retirement Community

Recreational, educational, counseling and supportive services for older adults in three neighborhood buildings.

### Senior Supportive Housing Pilot Program

Medically focused case management to ensure vulnerable, low-income seniors residing in GRCC supportive housing remain living independently.

## ADVOCACY

### Family Council

Activities and forums for all people interested in speaking out on city, state, and federal issues.

### Single Stop

Provides connection to public benefits and other essential services for individuals and families.

### Goddard Riverside Law Project

Counseling and legal representation for tenants and advocacy for affordable housing.

## TRAINING

### Options Institute

College access and success training for school and non-profit-based college counselors.

## MENTAL HEALTH

### ACT Team

Case management and treatment at home for individuals with serious and persistent mental illness.

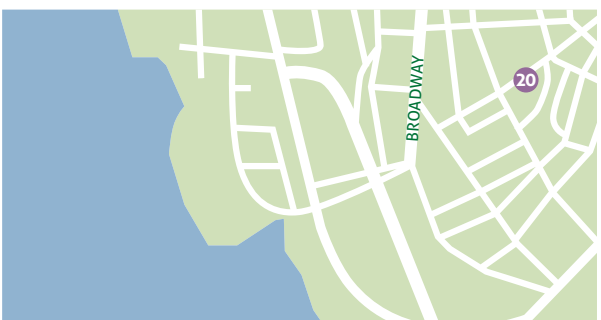
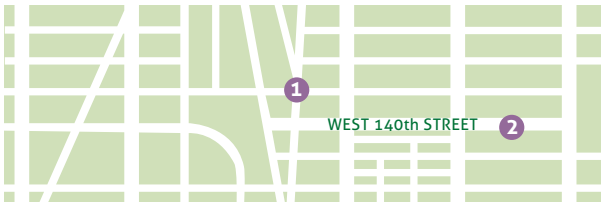
## ARTS AND CULTURE

### Community Arts Program

Traditional and cutting-edge film, music, theater, dance, and visual arts performances and activities for all ages.



# Where We Work



1. Corner House Residence
2. West 140th Street Residence  
Single Stop  
ACT (Assertive Community Treatment) Team
3. Options Center
4. Goddard Riverside Law Project  
Family Council
5. Head Start Center
6. Naturally Occurring Retirement  
Community (NORC)
7. Beacon Program
8. Senate Residence  
Safe Haven
9. The Bernie Wohl Center  
After School & Summer Day Camp  
Community Arts Program
10. West 91st Street Day Care Center and Universal Pre-K
11. Phelps House Residence
12. Goddard Riverside Community Center Main Office  
Senior Center
13. TOP Opportunities
14. The Other Place
15. Capitol Hall Residence
16. Goddard Riverside Outreach (Uptown)
17. Home Delivered Meals
18. West 84th Street After School and Summer Day Camp  
Day Care Center  
Star Learning Center
19. West 83rd Street Day Care Center
20. Goddard Riverside Outreach (Downtown)  
Manhattan Outreach Consortium

At Goddard Riverside, we are all in it together. Goddard gives me a reason to get up in the morning. Goddard transforms lives with **Integrity** and compassion. All the staff members go the extra mile for the tenants. Goddard is full of kindness, service, and hospitality. People of all ages and backgrounds are able to be involved in **Lifelong Learning** through our programs. Goddard Riverside is diverse, family and community-oriented. Education is very important to me. Here, I see that the children are learning and listening. Goddard Riverside is a celebration of **Community**. At Goddard, we learn about the issues that affect us. As one of New York City's historic settlement houses, we are part of a rich tradition. We have a very long history of **Leadership** in the field of housing and homelessness. Goddard Riverside taught me that I am worth something, that I am somebody. Our staff is mission-driven. I am in my own place again thanks to Goddard. Through **Partnership** with other agencies, we affect change. Goddard teaches you how to be part of society again. I have something I thought I wouldn't have again: dignity and peace of mind. The **Innovation** that underlies all our programming is founded in citizen participation. I grew up here, it is my family. There will never be another Goddard Riverside. Goddard Riverside is committed to **Fiscal Responsibility** and transparency. Our programs are catalysts for social and economic change, advancing a vision of a more just and compassionate society. Without Goddard, I don't know where I would be, or IF I would be. I don't have to give up on my dream to go to college. The supportive housing program show what's possible to people who have felt hopeless and abandoned. It's the con



**GODDARD RIVERSIDE  
COMMUNITY CENTER**

593 Columbus Avenue New York, NY 10024

212-873-6600 [www.goddard.org](http://www.goddard.org)

ty. To me the most important thing is to be part of the Goddard Riverside. Thanks to the outreach workers. This year has been amazing for me because of moving into a new apartment and continuing in a job that I enjoy. Goddard Riverside really helps empower us to speak up about things that need to be changed.